The THREE LEVELS of Analysis & Improvement in BEHAVIORAL SYSTEMS ANALYSIS (BSA)

BSA is all about looking at the big picture when it comes to performance improvements. The goal of BSA is to align the goals of the organization, business processes, and individual performers, so that changes at each level drive bottom-line results.



1 ORGANIZATIONAL LEVEL

Set up the entire organization for success by establishing strategic goals and facilitating resource allocation between departments.



2 PROCESS

Streamline workflow to produce products and services efficiently and consistently.





3 JOB/PERFORMER LEVEL

Increase the performance of individual employees by changing the antecedents and consequences that directly influence behavior.

BSA-RELATED JOB TITLES:

Business Process Analyst

Process Improvement Manager

Process Engineer

Strategy and Execution Analyst

RECURRING JOB REQUIREMENTS:

- · Work with SMES to identify process bottlenecks and build solutions supported by data
- Participate in business process reviews and develop process improvement recommendations
- Develop, document, and improve process maps/flows and standard operating procedures (SOPs) to develop best practices and drive key performance indicators (KPIs)
- Assist both internal and external stakeholders with creating team goals/competencies that align with the strategic goals/objectives of the overall organization

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TAKE A MORE COMPREHENSIVE LOOK AT BEHAVIORAL SYSTEMS ANALYSIS: https://tinyurl.com/OBM-BSA

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